

# TWO-YEAR CONSUMER WARRANTY FOR CHARGING DEVICES SOLD BY DUPONT

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## What is Covered by this Limited Warranty

This warranty applies to charging devices sold by DuPont after October 1, 2015 in Europe, Middle-East and Africa (hereafter referred to as “the Device”). This warranty is provided to the owner of the Device.

## What DuPont warranty covers

DuPont gives a 2-year warranty on the Device from the date of original installation of the Device.

## What is Not Covered by this Limited Warranty

This warranty is specific only to the Device, and does not cover improper, incorrect or defective installation. DuPont designed and tested the Device for use in DuPont™ Corian® installations only, and cannot guarantee its compatibility with other surface installations.

This warranty does not cover the surface installation into which the Device is installed. (DuPont offers a separate warranty for DuPont™ Corian® installations, available at [www.corian.com](http://www.corian.com)).

The Device warranty does not apply to damage caused by negligence, gross negligence, or the willful misconduct of the owner, subsequent owners, installer or anyone performing work on the Device or the installation. This warranty also does not apply to damage caused by physical, chemical or other abuse, damage from excessive heat and use in applications other than as a charging device in a DuPont™ Corian® Product, vandalism or attack by any party, or acts of nature. “Physical, chemical or other abuse” includes any use of the device that is unreasonable considering the normal and expected use of such device in a residential installation, and includes, but is not limited to, damage from vandalism or exposure to liquids. “Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty is not available if the basis of the claim is that after, or during installation, it was decided that the Device is not required (“change of mind”).

This warranty does not cover wireless charging products made by other suppliers or manufacturers. This warranty covers only DuPont charging devices that have been installed in a DuPont™ Corian® Product. DuPont will not be responsible for the cost of labor incurred in replacing the charging device.

## Conditions of Warranty

If the Device malfunctions, DuPont will provide a replacement Device and replacement instruction to the owner of the Device. The decision as to whether the Device fails to meet specifications lies solely with DuPont. In the event of a disagreement on whether the Device meets specifications, the final decision is at the discretion of DuPont.

## How to contact the DuPont Warranty Service Centre

To obtain information and service under this warranty, contact DuPont via the Central e-mail address [BI-Warranty@dupont.com](mailto:BI-Warranty@dupont.com) or via [www.corian.com](http://www.corian.com).

## Warranty Limitations

The obligation of DuPont to you is limited solely to replacement of the charging device purchased. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or indirect, consequential or incidental damages arising out of the use or inability to use the DuPont charging device.

To qualify for Device replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Device, clearly showing the date of installation.

All costs for returning the Device to DuPont are the sole responsibility of the customer, including shipping with tracking methodology, taxes, duties and any additional costs. The Device must be returned in its original packaging, whenever this is possible.

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The foregoing is the only warranty made by DuPont for this Device. This warranty is not a performance warranty, and is limited to the Device meeting the specifications. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

Repair or replacement of a defective Device does not extend the warranty period, hence the warranty is any event limited to two (2) years from the date of the original installation of the repaired or replaced Device.

## Governing Law and Jurisdiction

This warranty shall be governed by and construed in accordance with the laws of **Switzerland** without regard to its conflict of laws principles. The parties agree that any controversy which may arise hereunder shall be decided only by the Courts of **the Canton of Geneva**.

## For More Information

For more information about this warranty, please contact DuPont directly by writing: [BI-Warranty@dupont.com](mailto:BI-Warranty@dupont.com).

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